

Call History - UCP

- Overview
- Usage

Overview

The Call History section allows you to see all inbound and outbound calls for your user and listen to any call recordings that are associated with that call.

Usage

- In our example we can see my user is setup to view numerous extensions as defined in the User Management module. When clicking on Call History I pick which extension I want to view calls for.

The screenshot shows the Asterisk UCP interface. On the left, a 'CALL HISTORY' dropdown menu is open, listing various extensions: 2200 - TONY LEWIS BRIA, 2201 - TONY LEWIS HOME CORDLESS, 2202 - TONY LEWIS MAC ZOIPER, 2203 - TONY LEWIS M3, 2207 - TONY LEWIS GRANDSTREAM VIDEO, 2208 - TONY LEWIS D70, 2211 - TONY LEWIS TEST 1, 2212 - TONY LEWIS TEST 2, 2213 - TONY LEWIS TEST 3, and 4002 - TONY LEWIS. The main content area is divided into three sections: 'FREEPBX' with a list of security advisories and updates, 'SCHMOOZECOM INC.' with news about Linux for FreePBX and other updates, and 'INSIDE THE ASTERISK' with various industry news items.

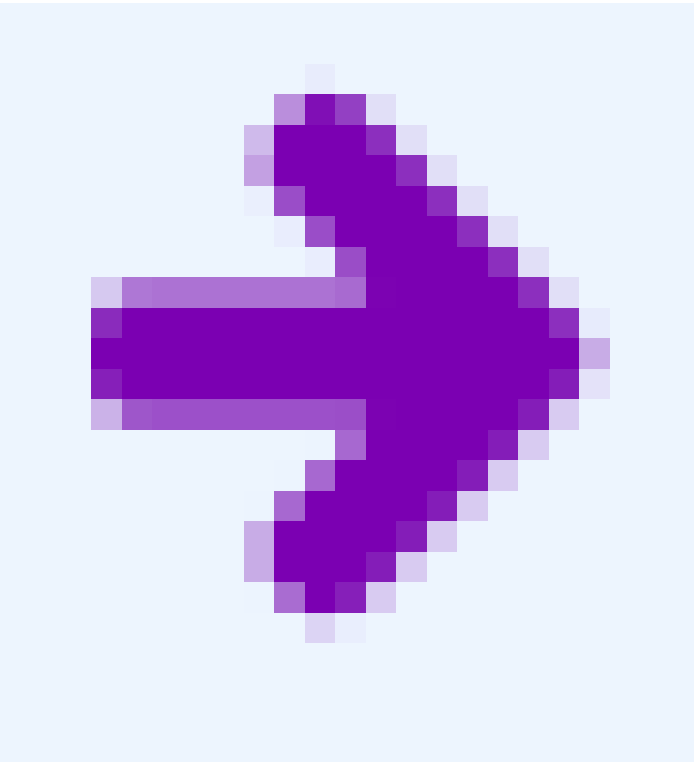
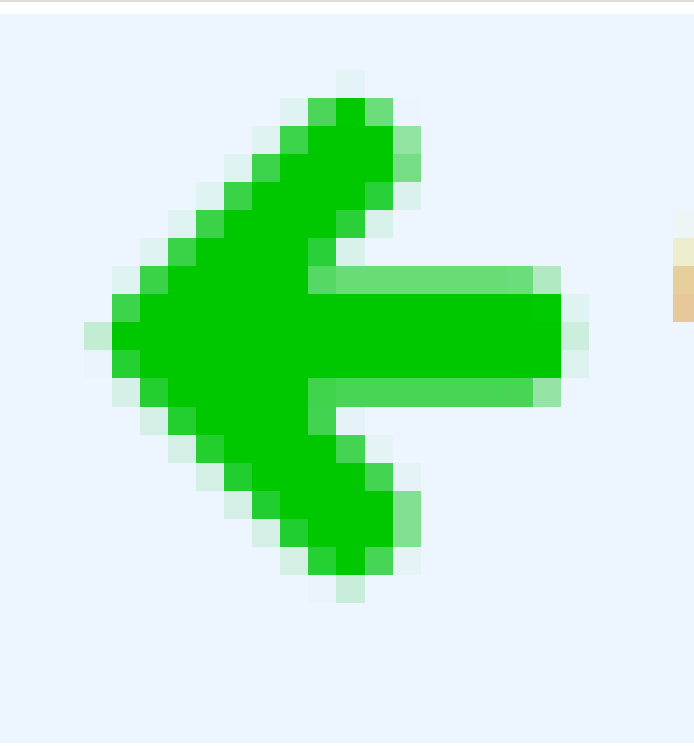
- Once we pick a extension we can now see our recent call history.

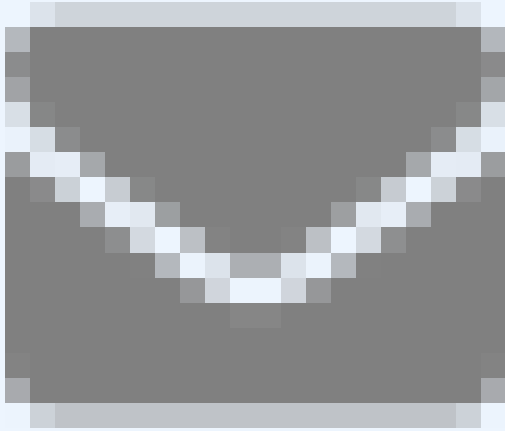
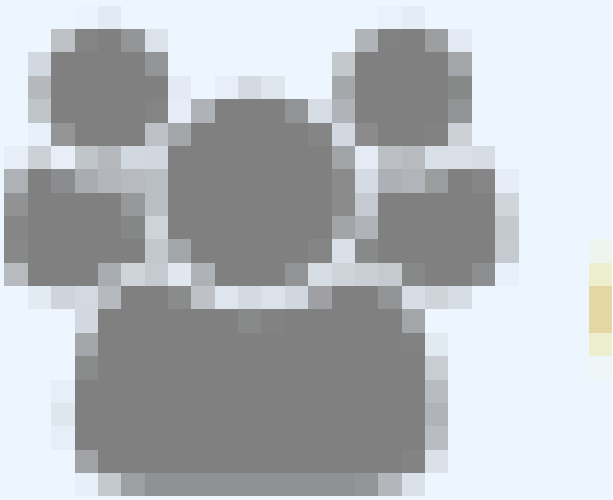
The screenshot shows the Asterisk UCP interface displaying a call history table. The table has columns for DATE, DESCRIPTION, DURATION, and CONTROLS. The table is paginated with 10 items per page. The first page shows 10 call records.

DATE	DESCRIPTION	DURATION	CONTROLS
2014-06-19 01:22:45PM	→ 92037	30 SEC	▶ 🔊
2014-06-19 01:21:05PM	→ 920376	25 SEC	
2014-06-19 01:09:38PM	→ "JAMES FINSTROM" <4017>	07 MIN, 26 SEC	
2014-06-19 01:08:44PM	← "ANDREW NAGY" <4012>	37 SEC	
2014-06-19 01:04:50PM	← "DID-PHILIPPE LINDHEIMER" <4007>	38 SEC	
2014-06-19 12:58:08PM	→ "ANDREW NAGY" <4012>	02 MIN, 46 SEC	
2014-06-19 12:51:35PM	✉ "BRYAN WALTERS" <4003> VOICEMAIL	33 SEC	
2014-06-19 12:07:26PM	← "ANDREW NAGY" <4012>	03 MIN, 08 SEC	
2014-06-19 11:57:28AM	← "ACC-TURCHI" <4007>	01 MIN, 22 SEC	
2014-06-19 11:47:44AM	→ "PHILIPPE LINDHEIMER" <4007>	03 MIN, 35 SEC	
2014-06-19 11:44:01AM	→ "ANDREW NAGY" <4012>	02 MIN, 30 SEC	
2014-06-19 11:33:04AM	→ "ANDREW NAGY" <4012>	48 SEC	
2014-06-19 10:30:31AM	→ 🗣 CONFERENCE "TONY LEWIS" <4202>	56 MIN, 46 SEC	
2014-06-19 09:46:33AM	→ "PHILIPPE LINDHEIMER" <4007>	25 MIN, 31 SEC	
2014-06-19 09:28:19AM	→ "BRYAN WALTERS" <4003>	07 MIN, 31 SEC	

- For each Call record we have the following
 - **Date**- Date and Time call was received or placed.

- **Description**-For each call we have the following icons under the Description

• ICON	MEANING
	Outbound Call
	Inbound Call

	Call went to Voicemail
	Call to Conference Room

- **Duration-** Length of call in Hours- Minutes-Seconds
- **Controls-** If the call has a Call Recording associated with it you will get a play and download icon for the Call Recording.

- You can search for any call by using the Search bar at the top and putting in the number of the person you called or who called you and pressing GO

DATE	DESCRIPTION	DURATION	CONTROLS
2014-06-13 08:05:03AM	☑ 19208868130 VOICEMAIL	01 MIN, 30 SEC	
2014-06-12 09:10:49PM	☑ ← 'DID-NEENAH WI' <19208868130> VOICEMAIL	01 MIN, 25 SEC	
2014-06-12 09:08:48PM	☑ ← 'DID-NEENAH WI' <19208868130> VOICEMAIL	01 MIN, 26 SEC	
2014-06-12 09:07:49PM	☑ ← 'DID-NEENAH WI' <19208868130> VOICEMAIL	01 MIN, 25 SEC	