

How to Purchase FreePBX Commercial Modules



Commercial modules are only supported on the Official FreePBX Distro. Not sure if you have the official distro? Please see:

- [How to detect if you are using the Official FreePBX Distro](#)

Commercial module licenses are purchased for a specific Deployment ID. Licenses cannot be moved from one Deployment ID to another. Before you continue, be sure your PBX system is registered, and please take note of its Deployment ID number. The following wiki contains registration instructions:

- [Registering your PBX for Commercial Modules and Support](#)

Purchasing Commercial Modules for your FreePBX system is easy and only takes a minute.

- [Purchasing Commercial Modules](#)
- [Checkout Process](#)
- [Using Your New Modules](#)

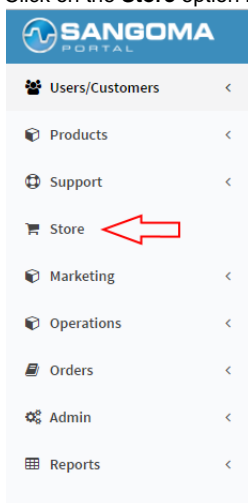
Purchasing Commercial Modules

1. Log into the Portal at <https://portal.sangoma.com>. If you do not have an account, please see [How to Create a Portal Account](#).

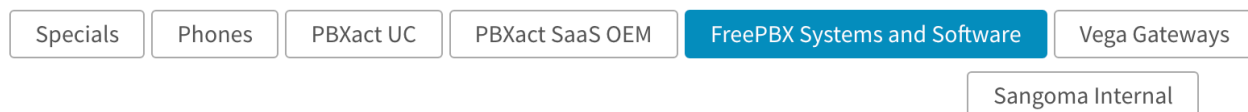
A screenshot of the Sangoma Partner Portal login page. The page has a light blue background. At the top, the text "Sangoma Partner Portal" is displayed in a large, bold, dark font. Below this, there is a white rectangular box containing two input fields. The first field contains the email address "johndoe@example.com". The second field contains a series of dots representing a password. To the right of the password field is a blue button with the text "Sign In". Below the input fields, there are two links: "I forgot my password" and "Don't have an account, sign up here".

*Forgot your password? Click the **I forgot my password** link if you need assistance.*

2. Click on the **Store** option in the left side menu.



3. Click the **FreePBX Software** tab in the horizontal row of green tabs. This will take you to the Software Bundles category by default.



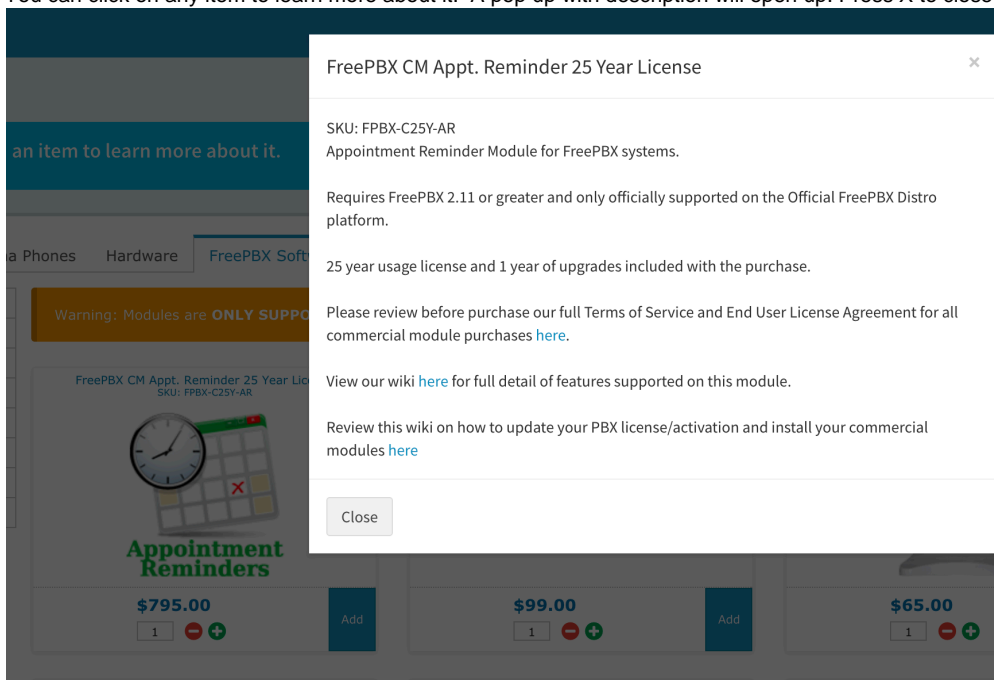
4. Choose a Commercial Modules category from the tabs at the left. In our example, we will pick the **Commercial Modules** category.



5. To filter the results, choose a subcategory from the tabs at the left. In our example, we will pick the **25 Year Licenses** subcategory.



6. You can click on any item to learn more about it. A pop up with description will open up. Press X to close the pop up.

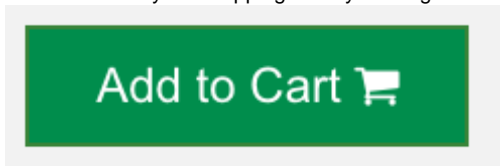


7. Find the individual commercial modules or bundles you would like to purchase, and add them to your cart.

1. Use the up/down arrows to adjust the quantity of each item, if needed.



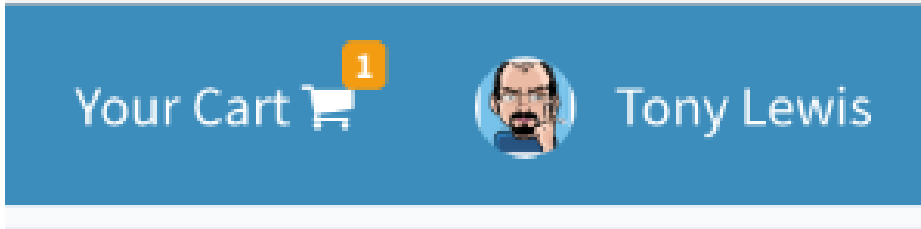
2. Add the item to your shopping cart by clicking the Add to Cart button below



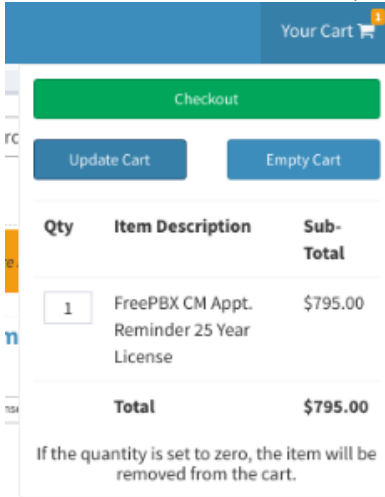
3. Repeat the process for other commercial modules or bundles. You can also shop other sections of the store, such as hardware and support packages, and add those items along with commercial modules.

Checkout Process

- Your shopping cart is shown at the Top right of the screen after adding items from the Store.

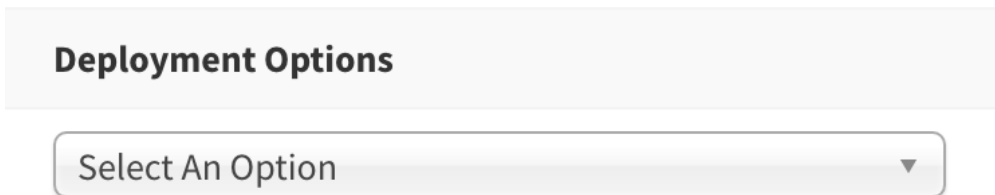


- Click on the Your Cart button to and press the Checkout Button to proceed to checkout process



- Some products need to be tied to a Product Deployment ID. For each item that requires a deployment, you will see a "Search for deployment" drop-down menu.

- Click **Search for deployment**.



- Enter the Deployment ID number or name in order to find a list of matches.



- Select the desired deployment from the list. Double-check your selection, especially if you have deployments with similar names or numbers. A license cannot be moved after purchase. Your license will be assigned to the deployment you select.

Click the **Apply to All** option if you want to use the same Deployment ID with all licenses in your shopping cart.



Existing

18742076[Main] - Sample Company

Apply to All

- Products that include support credits such as Hourly Support Credit packages and Support Contracts give you the option to pick if you want the support credits tied to your organization or to create a Support Credits Card that allows a different organization to claim those support credits. Support Credits belong to a organization not a specific product and can be used across the organization for any support needs as long as the product has a active support. contract.
 - For Organization
 - This will add the support credits to your own organization that you can use for any configuration assistance with any users from your organization.
 - Please note if you pick your own organization you can not transfer the support credits portion of the purchase to someone else later. The support credits portion of the purchase can only be used by you.
 - Create Support Card
 - If you pick this option a Support Credit Card will be created and emailed to you that you can than provide to your customer so they can claim the support credits onto their own account. Review this wiki on how to view all your [Support Credits Cards](#)

Deployment Options

For Organization Create Support Card

Tony Lewis Home (1003)

Deployment Options

14181336[System registered on 2017-06-15] - Sangoma Corp Account*

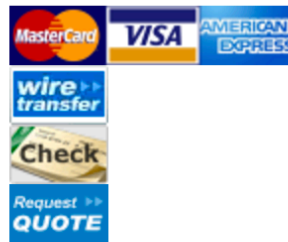
Your Support Contract includes Support Credits. Would you like to:

- Link credits to selected Organization
- Create Support Credit Card for another organization to claim

- Select your payment method: **Credit Card**, **Wire Transfer**, or **Check**. (If paying by wire transfer or check, instructions will pop up instructing you how to proceed, and orders will not be accepted until payment is made.)
 - The **Quote** option allows you to save the order as a quote instead of making the purchase. Proceed with the rest of the steps below, but note that no payment will be made. You can convert the quote to an invoice later by going to **Orders Quotes** in your Portal account.

Payment Method

- Credit Card
- Wire Transfer
- Check
- Quote



- Using a saved credit card?

✓ [Click here to display the instructions.](#)

Select one of your saved credit cards from the list and click the **Choose Card** button.

The screenshot shows a 'Credit Card Information' dialog box with a close button (X) in the top right corner. At the top center is a blue button labeled 'Add new credit card'. Below this is a table with the following columns: 'Name on card', 'Type', 'Card number', and 'Expiration Date'. The table contains six rows of data, each with a radio button in the first column and a red 'X' icon in the last column. The first row is highlighted. At the bottom right of the dialog is a blue button labeled 'Choose Card'.

Name on card	Type	Card number	Expiration Date
<input checked="" type="radio"/> Ali...	Mastercard	XXXXXXXXXX	10/2017
<input type="radio"/> Ly...	Ameri...	XXXXXXXXXX	1/2020
<input type="radio"/> Ga...	Visa	XXXXXXXXXX	5/2017
<input type="radio"/> ch...	Visa	XXXXXXXXXX	5/2019
<input type="radio"/> Ra...	Visa	XXXXXXXXXX	5/2018
<input type="radio"/> Is...	Mastercard	XXXXXXXXXX	1/2020

For more information on managing stored credit cards, see: [How to Manage Stored Credit Cards](#)

- First time paying by credit card?

✓ [Click here to display the instructions.](#)

- If this is the first time adding a credit card, you will be prompted to enter the credit card information, including the billing address on file with the financial institution. Type in the information, including card number, name and expiration date. Note: the card type (Visa, Mastercard, etc.) will automatically appear as you enter your number. If the system detects an invalid credit card number, the number fields will be outlined in red and you will need to try again.

General Users Address Additional Deployments Cards

Credit Card Information

YourBank
XXXXXXXXXXXXXXXXXXXX

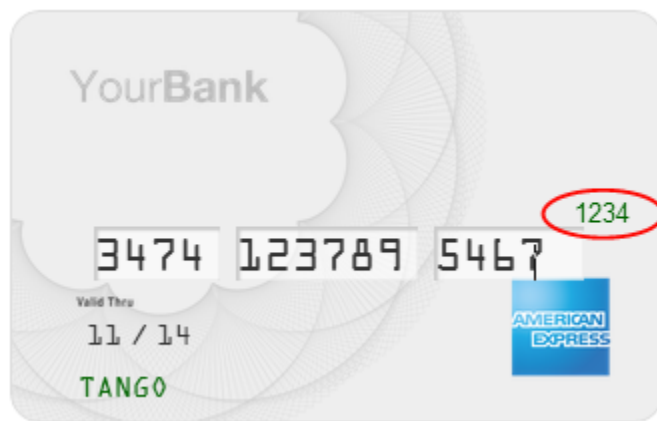
Save credit card

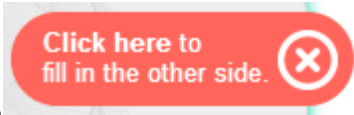
New address Billing address Shipping address

Address *
City *
State * Select
Zip *
Country * Select

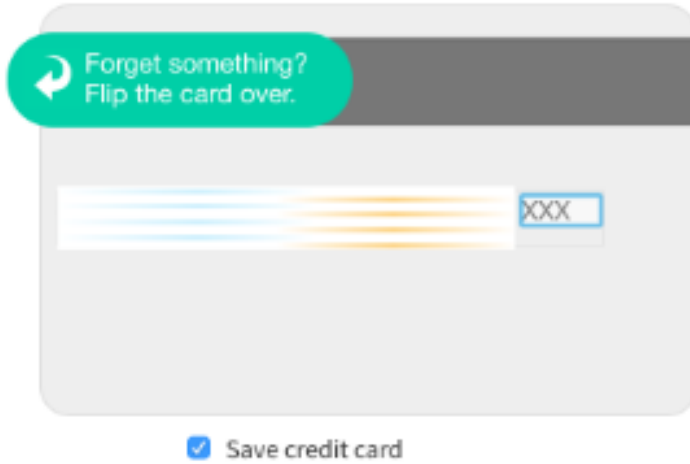
Back to credit card list Add credit card

- Next, enter your card security code.
 - If paying by American Express, you will need to enter the four-digit code on the front of the card, as shown below.



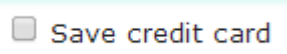


- For other types of cards, click the **button to fill in the back side of the card.** Then enter your three digit CVV code from the back of the card.



- Enter in the Billing address associated with your credit card

Address *
City *
State *
Zip *
Country *



- Once you have entered your credit card, click the **button to save your credit card information for**



future purchases with us. Then click the **button.**

- Do you have a Reference Number or Purchase Order Number? If yes, click the **Yes** button and enter a number.

Do you have a Reference Number or Purchase Order Number?

Yes
 No

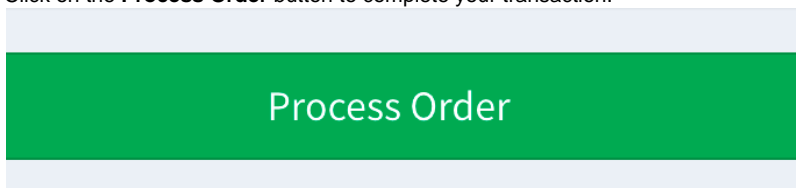
Purchase/Reference Number *

- Check the box to agree to the **Terms and Conditions** for all products and services being purchased.

Terms and Conditions

* By checking this box: 1) I understand that products and services provided by Sangoma Technologies (Sangoma) are non refundable except as specified in [our Refund Policy](#). Any refunds or credits issued for reasons other than those specified will be at the sole discretion of Sangoma. 2) I understand and agree to be billed by Sangoma, and understand that my credit card statements will list Sangoma for all transactions related to the above charges. 3) I agree and authorize this payment and other charges that result in the use of this service whether enabled through this store, any module in FreePBX (such as but not limited to SIPStation) or other places I can enable services. 4) I agree to abide by the [Terms and Conditions](#) in my use of these products and services.

- Click on the **Process Order** button to complete your transaction.



Using Your New Modules

If you paid by credit card, your new module licenses are immediately applied to the Deployment ID(s) you selected. If you used any other payment option besides a credit card, your licenses will be active after we receive and process your payment.

You will not receive a serial number, keycode, or download link. Instead, there are just a few easy steps to begin using your newly licensed software. You'll need to update the license file on your PBX and ensure the module is installed.

Follow this guide to begin using your new modules:

[Installing Purchased Commercial Modules](#)