

Certificate Management User Guide

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Overview



The Certificate Management module is used to manage certificates on your FreePBX server.



Logging In

- From the top menu click **Admin**
- In the drop down click **Certificate Management**

Certificate Management

 What is Certificate Manager?

[+ New Certificate -](#) [+ Generate CSR](#) [x Delete Self-Signed CA](#) [Import Locally](#)  

| Certificate | Description | Type | Default | Action |
|-------------|---------------------------------|-------------|---------|---|
| default | Default Self-Signed certificate | Self Signed | ✓ |   |

Showing 1 to 1 of 1 rows

Hover over the 'Default' column and click to make a certificate the system default

Note: Making a certificate the 'default' changes certificate settings in Advanced Settings ONLY. It will force said certificate to be the default for options in Advanced Settings that require certificates. It will also place a standard set of the certificate and it's key into `/etc/asterisk/keys/integration` for use by other applications

On first login to your PBX a default self-signed certificate will have been created for you.

New Certificate

To add a new certificate click this button and select from one of the three drop downs.

Generate Let's Encrypt Certificate

Let's Encrypt Certificates are completely 100% free TLS certificates that are generated via an automated process designed to eliminate the current complex process of manual creation, validation, signing, installation, and renewal of certificates for secure websites. Your PBX implements this same automated process.

This process uses the Let's Encrypt HTTP-01 challenge type which uses http only on port 80. To successfully create/renew an LE cert, all of the following must be satisfied:

1. The local pbx must be able to http get the challenge token from itself using the fqdn provided. If the PBX is behind a NAT router /firewall this may fail depending on your router configuration. It is for this reason that you see references to setting the PBX hostname to the LE fqdn to allow this challenge to succeed.
2. Sangoma mirror servers must be able to http get the challenge token by resolving the configured fqdn. It is for this reason that previous firewall recommendations stated that the Sangoma mirror servers must be whitelisted.

3. The Let's Encrypt server(s) must be able to get the challenge token by resolving the configured FQDN. This challenge can come from anywhere, so there is no value in whitelisting for this purpose, port 80 must be open to world for the challenge to succeed.

Current versions of the PBX firewall and Certificate Management module manage the local firewall rules dynamically during cert creation/renewal.

It's not required, but if you have the **Commercial (Full)** Sysadmin module, you can specify that a 'LetsEncrypt Only' service listens on port 80. See the [Port Management](#) page for more information.

Let's Encrypt certificate creation and validation requires unrestricted inbound http access on port 80 to the Let's Encrypt token directories. If security is managed by the PBX Firewall module, this process

should be automatic. Alternate security methods and external firewalls will require manual configuration.

You can manually enable the custom firewall rule for allowing global access to Lets encrypt token directories by enabling **LetsEncrypt Rules** under Firewall Advanced settings tab through the GUI or by

running "fwconsole firewall lerules enable" from the CLI and the same can be disabled by disabling **LetsEncrypt Rules** from GUI or by running "fwconsole firewall lerules disable" from the CLI.

New Let's Encrypt Certificate

Important

Let's Encrypt certificate creation and validation requires unrestricted inbound http access on port 80 to the Let's Encrypt token directories. If security is managed by the PBX Firewall module, this process should be automatic. Alternate security methods and external firewalls will require manual configuration. For more information see: <https://wiki.sangoma.com/display/FPG/Certificate+Management+User+Guide>

Let's Encrypt Certificates are **automatically** updated by FreePBX when required (Approximately every 2 months). Do not install your own certificate updaters!

| | |
|-----------------------|--|
| Certificate Host Name | <input type="text"/> |
| Owners Email | <input type="text" value="you@example.com"/> |
| Challenge Over | HTTP (Port 80) |
| Country | Canada |
| State/Province/Region | Ontario |

[» Generate Certificate](#) [Reset](#)

There are several required options to generate a Let's Encrypt Certificate

- **Certificate Host Name:** The hostname you want to use for your certificate. This must be a fully qualified domain name that points back to your PBX.
- **Owners Email:** Your email address. This email is provided to Let's Encrypt to send you important information about your certificate
- **Challenge Over:** The only option here is HTTP (Port 80). The port can NOT be changed.
- **Country:** The country where you are located
- **State/Province/Region:** The state/Province where you are located

Once you are finished click "Generate Certificate". Your certificate will be added and will be automatically update approximately every 2 months

Added new certificate

Upload Certificate

Add New Certificate

| | |
|--|----------|
| Name | BaseName |
| Description | |
| Passphrase | |
| CSR Reference | None |
| Private Key | |
| If you have a separate private key paste it here. | |
| Paste new key here | |
| Certificate | |
| After you have submitted a CSR to a CA, they will sign it, after validation, and return a Signed Certificate. That certificate should be pasted in the box below. If you leave this box blank, the certificate will not be updated. | |
| Paste new certificate here | |
| Trusted Chain | |
| Your CA may also require a Trusted Chain to be installed. This will be provided by the CA, and will consist of one, or multiple, certificate files. Paste the contents of all the Chain files, if any, into the box below. This may be left blank, or updated at any time. They can be added in any order. | |
| Paste new certificate here | |

- **Name:** Certificate Name. Usually the host name
- **Description:** Certificate description
- **Passphrase:** The Passphrase of the Private Key. This will be used to decrypt the private key and the certificate. They will be stored unpassworded on the system to prevent service disruptions.
- **CSR Reference:** Certificate Signing Request to reference. If 'None' is selected then you will be able to upload your own private key
- **Private Key:** Paste your private key here
- **Certificate:** Paste your certificate here
- **Trusted Chain:** Paste your trusted chain here

In order to view the certs to copy, you must open the TLS files using a plain text editor, and not necessarily the default application configured on the workstation.

Once you are finished click "Upload Certificate".

Added new certificate


Generate Self-Signed Certificate

Self Signed Certificates are not recommended as many browsers outright reject these certificates, they can, however, be useful for internal testing

Your PBX also generates a self signed certificate on first boot

If you have previously deleted the self-signed CA when you go to create a new self-signed certificate your screen will look like this:


Add New Certificate

| | |
|-------------------------------------|---|
| Host Name ? | localhost  |
| Description ? | |
| Organization Name ? | My Super Organization |


- **Host Name:** The hostname of the system. Should be a fully qualified domain name
- **Description:** Description of this certificate
- **Organization Name:** Organization name, Used in the Certificate Authority generation process

Otherwise the New Certificate screen will look like this:

Add New Certificate

| | |
|---|---|
| Host Name ? | localhost |
| Description ? | |
| Certificate Authority ? | localhost.localdomain  |

- **Host Name:** The hostname of the system. Should be a fully qualified domain name
- **Description:** The description of the certificate
- **Certificate Authority:** The Certificate Authority that will generate this certificate. You can delete the CA from this page as well by

clicking this icon 

Once you are finished click "Generate Certificate".

Added new certificate

Generate CSR (Certificate Signing Request)

You can generate a CSR from your PBX to be used for the process of obtaining certificates from valid certificate authorities online

New Certificate Signing Request


| | |
|--|--|
| Name ? | BaseName  |
| Common Name (Host Name) (CN) | localhost |
| Organization Name (O) ? | Sangoma Technologies, Inc. |
| Organization Unit (OU) ? | |
| Country (C) ? | US |
| State/Province (ST) ? | Wisconsin |
| City or Locality (L) ? | Neenah |

- **Name:** The name of this CSR
- **Common Name (CN):** The common name (also known as hostname)
- **Organization Name (O):** Organization Name such as Sangoma Technologies, Inc.
- **Organization Unit (OU):** Organizational Unit. This can be a doing business as (DBA) name, or the name of a department within the business. This may be left blank.
- **Country (C):** Two letter country code, such as "US", "CA", or "AU".
- **State/Province (ST):** State or province such as "Queensland" or "Wisconsin" or "Ontario." Do not abbreviate. Enter the full name.
- **City of Locality (L):** City name such as "Toronto" or "Brisbane." Do not abbreviate. For example, enter "Saint Louis" not "St. Louis"

Click "Generate CSR".




Added new certificate signing request

After the request has processed a new button will appear on the main page of Certificate Manager which allows you you download the CSR so you can submit it to a Certificate Authority.

 **Download CSR**

You can then later reference this CSR/Private Key when you upload your certificate:

Add New Certificate

| | |
|------------------------|--|
| Name ⓘ | BaseName  |
| Description ⓘ | <input type="text"/> |
| Passphrase ⓘ | <input type="text"/>  |
| CSR Reference ⓘ | MyCSR  |

Certificate

After you have submitted a CSR to a CA, they will sign it, after validation, and return a Signed Certificate. That certificate should be pasted in the box below. If you leave this box blank, the certificate will not be updated.

Paste new certificate here

Trusted Chain

Your CA may also require a Trusted Chain to be installed. This will be provided by the CA, and will consist of one, or multiple, certificate files. Paste the contents of all the Chain files, if any, into the box below. This may be left blank, or updated at any time. They can be added in any order.

Paste new certificate here

Change Certificate Validity period

You can change the value of the validity period (*2 years by default*).

Go to Advanced Settings menu and Certificate Manager part and enter a new value (in days). E.g: *2 years = 730 days*.

— Certificate Manager

Validity period of the certificate (in days) ⓘ

730

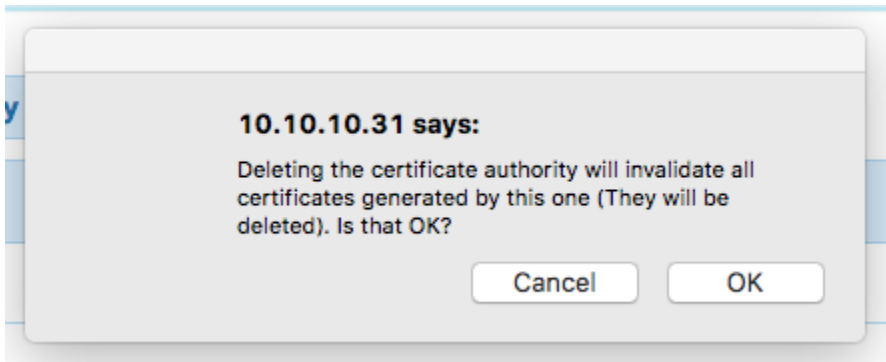
Do it before generate any certificates.

Delete Self-Signed CA

You can delete the self signed certificate authority at any time by clicking the red button labeled "Delete Self-Signed CA".

x Delete Self-Signed CA

A prompt will then come up warning you that all certificates that relied on this self signed certificate authority will be invalidated



Once you have deleted the self-signed CA you can then generate another one by clicking "New Certificate" then "Generate Self-Signed Certificate"

Import Locally

To manually import your certificates you need to drop the *.key and *.crt files into /etc/asterisk/keys. Then click the Import Locally button.

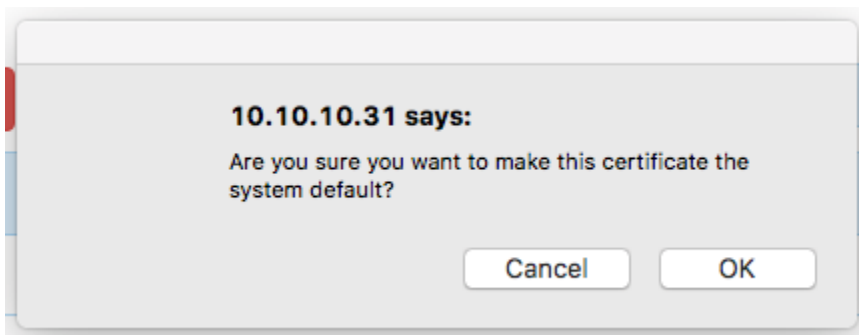
When this has finished your certificates will show up in the list of PBX certificates.

Setting a default certificate

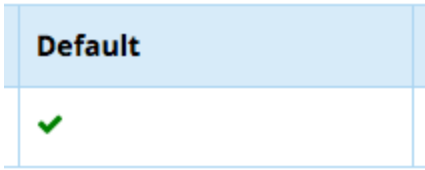
Making a certificate the 'default' changes certificate settings in Advanced Settings ONLY. It will force said certificate to be the default for options in Advanced Settings that require certificates. It will also place a standard set of the certificate and it's key into /etc/asterisk/keys/integration for use by other applications

| Default |
|---------|
| |

To select a certificate as the default move your mouse over the blank/empty column in the list of certificates. A grey checkmark will appear. Click that checkmark to make it the default



After this process has completed the checkmark will turn from grey to green and stick after you move your mouse away.



Using a certificate with System Admin

After you have added at least one certificate and activated your system you will be able to select that certificate as the default that system admin should use for the Apache webserver.

Go to System Admin then click "HTTPS Setup". Next hit the "settings" tab.

System Admin

A screenshot of the System Admin interface. The main content area is titled "HTTPS Setup" and has two tabs: "Instructions" and "Settings". The "Settings" tab is active. It contains a "Certificate Manager" section with a dropdown menu showing "--Select a Certificate--" and an "Install" button. Below this are labels for "Certificate Name:" and "Certificate Issuer:". A light blue informational box contains the text: "You have a previous certificate installed that was used by system admin to setup SSL in apache. If you would like to import this certificate into Certificate Manager please click 'Import'". Below the box is an "Apache Config" section with the text "Error parsing /etc/pki/tls/certs/localhost.crt" and an "Import" button. Below this are labels for "Certificate Name:" and "Certificate Issuer:". To the right of the main content is a vertical sidebar menu with the following items: "DNS", "Intrusion Detection", "Network Settings", "Hostname", "Notifications Settings", "Power Options", "Port Management", "PnP Configuration", "HTTPS Setup" (highlighted in blue), "Time Zone", "Storage", and "Support".

Select a certificate to use from the list of certificates provided by Certificate Manager:

Certificate Manager:

Certificate Name:

Certificate Issuer:

Then click install. When the process has completed you will see your certificate detailed under "Apache Config"

Certificate Manager:

localhost



Install

Certificate Name: localhost

Certificate Issuer: localhost

You have a previous certificate installed that was used by system Certificate Manager please click 'Import'

Apache Config: Apache Configured

Import

Certificate Name: localhost

Certificate Issuer: localhost