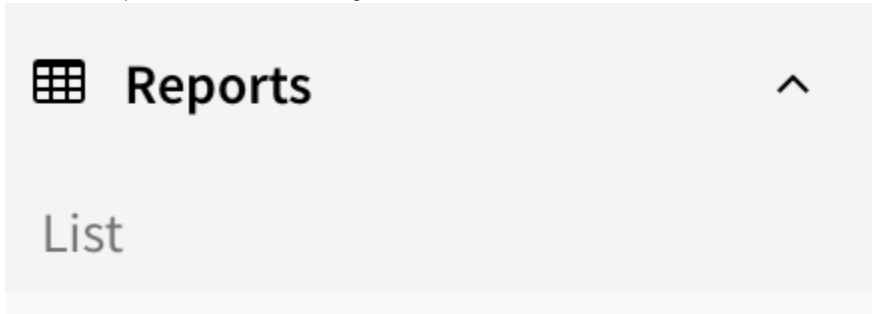


Support Contract-Active

- Report exposed to Sangoma Certified Resellers and Customers.
- Will show all currently active Support Contract on any product that you have purchased a Support Contract for and when it expires.

- Go to the Reports Section of the Sangoma Portal and click on List.



- Locate the Support Contract-Active and click on the View icon

↑↓ Name	Type	View	↑↓
Agent Report-List of all locations tagged with Agent Code.	All Access		
Customer-Current Accounts Payable List - UPDATED PORTAL 5.0	All Access		
Customer-Payment Applied - UPDATED PORTAL 5.0	All Access		
Customer-Platinum Partner Resellers	All Access		
Customer-Price List	All Access		
Customer-Purchase History List - UPDATED PORTAL 5.0	All Access		
Deployment-Zend Reset	All Access		
Extended Warranty-Active	All Access		
Extended Warranty-Expired	All Access		
Extended Warranty-Expiring Next 30 Days	All Access		
PBXact SaaS-Auto Renewals	All Access		
PBXact SaaS-Monthly Total	All Access		
Sales-Module Renewal By Deployment - UPDATED PORTAL 5.0	All Access		
Sales-Open Order Report By Item - UPDATED PORTAL 5.0	All Access		
Serial Numbers-List All with Invoice #	All Access		
Serial Numbers-Lookup By Invoice #	All Access		
Serial Numbers-Lookup by Serial #	All Access		
Support Contract-Active	All Access		
Support Contract-Expired	All Access		
Support Contract-Expiring Next 30 Days	All Access		

- You will see a list of all Support Contracts that are active.
 - You can click on the Deployment or Hardware ID field to be taken to the information screen on the Deployment or Hardware item.
 - You can view the date purchased and date the Support Contract expires and what SKU was purchased.

Show 50 entries

Search:

Business	Deployment	Hardware	Support Contract Expiration	Serial	Name	Purchase Date	ItemSku	Expiration
	9		2018-09-06	S 6	Platinum Support PBXact 100	2017-06-06	SVCM-PBXT-0100P	2018-06-06
	9		2018-06-20	0	Gold Support Vega 50 8 FXS VEGA-050-0802KIT VS0113	2017-07-10	SVCM-VEGA-G9X5	2018-06-20
	6		2018-07-01	0	Gold Support Vega 5000	2018-05-25	SVCM-VEGA-G9X5	2018-07-01
	2		2018-07-01	0	Platinum Support Software SBC 25	2017-08-28	SVCM-SBCT-P24X7	2018-07-01