Changing Ring Volume

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Overview

- By default when a phone receives an inbound call, it will use the Ring Volume that is saved on the phone by the end user. From the PBX, you can override the Ring Volume from the following places.
  - Per Extension in the Extension Page.
  - Directory
  - Follow Me
  - Inbound Routes
  - Parking
  - Queues
  - Ring Group
  - IVR

Default Ring Volume Override Per Extension

- You can set the default ring volume override to be used on your phone on a per-extension basis from within the Extension Page of your PBX.

- Go into Extension Module in your PBX and select the Advanced Tab at the top.

```
Extension: 4002
```

- Scroll to Ringer Volume Override option and pick from volume levels 1 thru 14

```
Ringer Volume Override
None
```

- Click the Submit button.
- Click the Apply Config button.

Ring Tone from Specific Modules in your PBX

- You can set the ring volume override to be used for each of the following places in your PBX. This will override the default ring volume of the phone and replace it with the setting you choose here for the call flowing through the chosen destination only.
  - Directory
  - Follow Me
  - Inbound Routes
  - Parking
  - Queues
  - Ring Group
  - IVR

- Navigate to the settings for the destination in the PBX GUI (for example, the specific directory, follow-me, etc.).

- Change Alert Info field to one of the ring tone options shown below.

```
Ringer Volume Override
None
```
• Click the **Submit** button.

• Click the **Apply Config** button.

In the event that an inbound caller flows through more than one destination with a ring tone set, the setting of the last destination the call flowed through before reaching an extension will be used.