

# Supported Action URLs

- [Action URL Variables](#)

Action URL allows Sangoma phones to interact with web server applications directly by sending an HTTP GET request. You can specify a URL that triggers a GET request when a specified event occurs. In addition there are a limited number of [variables](#) that can be included as part of the url. Action URL can only be triggered by the pre-defined events (e.g. log on).

An example valid URL format is:

[http://192.168.0.1/help.xml?IP=\\$ip&user=\\$active\\_user](http://192.168.0.1/help.xml?IP=$ip&user=$active_user)

EVENT	DESCRIPTION	CONFIG FILE P CODE
Setup Completed	When the Sangoma Phone completes startup.	P3701
Registered	When the Sangoma Phone successfully registers an account.	P3702
Unregistered	When the Sangoma Phone logs off the registered account.	P3703
Register Failed	When the Sangoma Phone fails to register an account.	P3704
Off Hook	When the Sangoma Phone is off hook.	P3705
On Hook	When the Sangoma Phone is on hook.	P3706
Incoming Call	When the Sangoma Phone receives an incoming call.	P3707
Outgoing Call	When the Sangoma Phone places a call.	P3708
Established	When the Sangoma Phone establishes a call.	P3709
Terminated	When the Sangoma Phone terminates a call.	P3710
Open DND	When the Sangoma Phone enables the DND mode.	P3711
Close DND	When the Sangoma Phone disables the DND mode.	P3712
Open Always Forward	When the Sangoma Phone enables the always forward.	P3713
Close Always Forward	When the Sangoma Phone disables the always forward.	P3714
Open Busy Forward	When the Sangoma Phone enables the busy forward.	P3715
Close Busy Forward	When the Sangoma Phone disables the busy forward.	P3716
Open No Answer Forward	When the Sangoma Phone enables the no answer forward.	P3717

Close No Answer Forward	When the Sangoma Phone disables the no answer forward	P3718
Transfer Call	When the Sangoma Phone transfers a call.	P3719
Blind Transfer	When the Sangoma Phone blind transfers a call.	P3720
Attended Transfer	When the Sangoma Phone performs the attended transfer.	P3721
Hold	When the Sangoma Phone places a call on hold.	P3722
UnHold	When the Sangoma Phone retrieves a hold call.	P3723
Mute	When the Sangoma Phone mutes a call.	P3724
UnMute	When the Sangoma Phone unmutes a call.	P3725
Missed Call	When the Sangoma Phone misses a call.	P3726
Idle to Busy	When the state of the Sangoma Phone changes from idle to busy.	P3727
Busy to Idle	When the state of phone changes from busy to idle	P3728
Forward Incoming Call	When the Sangoma Phone forwards an incoming call.	P3729
Reject Incoming Call	When the Sangoma Phone rejects an incoming call.	P3730
Answer New-InCall	When the Sangoma Phone answers a new call.	P3731
Transfer Finished	When the Sangoma Phone completes to transfer a call.	P3732
Transfer Failed	When the Sangoma Phone fails to transfer a call.	P3733
IP Changed	When the IP address of the Sangoma Phone changes.	P3734