

BLF Light Status for Phone Apps

Phone App	Green BLF	Red BLF	Blinking Red BLF
Call Flow	1 or more Call Flows is in Normal mode that are being monitored.	1 or more Call Flows is in Override mode that are being monitored.	N/A Not used
Call Forward	Call Forward is disabled for this extension.	Call Forward is enabled for this extension	N/A Not used
Conference Room	None of the conference rooms being monitored has no callers in the conference room.	1 or more of the Conference Rooms being monitored has 1 or more callers in the conference room.	N/A Not used
Contacts	N/A No BLF light used	N/A No BLF light used	N/A No BLF light used
DND	Do Not Disturb enabled	Do Not Disturb enabled	N/A Not used
Login	N/A No BLF light used	N/A No BLF light used	N/A No BLF light used
Follow Me	Follow Me is disabled for this extension.	Follow Me is enabled for this extension.	N/A Not used
Parking	No current calls parked in any Parking lots monitored by this extension.	1 or more current calls are parked in a Parking lot monitored by this extension.	N/A Not used
Presence	Current status is not set to a Away type status	Current status is set to an Away type status.	N/A Not used
Queue Agents	This extensions is not logged into any queues that they are a member of.	This extensions is logged into 1 or more queues that they are a member of.	N/A Not used
Queues	No queues that this extension has permissions to view has any callers waiting in queue.	N/A Not Used	1 or more queues that this extension has permissions to view has 1 or more callers waiting in queue.
Time Conditions	1 or more Time Condition is in Matched Mode that are being monitored. Matched mode usually means we are in business hours.	1 or more Time Condition is in Unmatched Mode that are being monitored. Unmatched mode usually means we are in closed hours.	N/A Not used
Transfer to Voicemail	N/A No BLF light used	N/A No BLF light used	N/A No BLF light used
Voicemail	No current new voicemails	1 or more new voicemails	N/A Not used