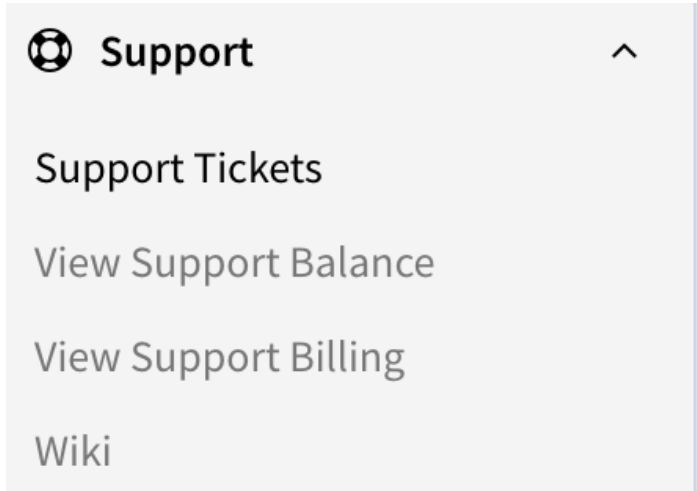


Viewing Support Credits

Versión en Español Disponible

- To view a general ledger of all support credits that have been purchased, included with the purchase of a item or used for a support ticket follow these steps.
- Log into the Portal at <https://portal.sangoma.com>
- Go to Support > View Support Billing.



- Here you will see a ledger of every additional and deduction of your support credits.

Date	Business Name	Deployment	Ticket ID	Ticket Subject	Billed	Credited	Processed		
01-20-2017		Shawr	61	None li	0	0	Yes		
01-20-2017	Pt	4	69	yments	0	0	Yes		
01-19-2017	P	5	7	ion count exceeded error.	0	20	Yes		

- Click on Ticket Subject will take you to the ticket in the ticket system for review