

















PBXact Cloud Features

PBXact Cloud Systems Feature Support Included in All Systems

Business Features	Calling Features	Telephony Support
<ul style="list-style-type: none"> • Flexible Time-Based Call Routing • Built-In Conference Bridge • Fax to E-mail • Hunt/Ring Groups • Music on Hold • Voicemail Blasting • Find Me / Follow Me Calling • Personal IVRs • Wake Up Calls • Support for Video Calling • Secure Communications (SRTP/TLS) • Announcements • Text to Speech • Calling Queues (ACD) • Interactive Voice Response (IVR) • CRM Link Module 	<ul style="list-style-type: none"> • Three-Way Calling Support • Voicemail • Voicemail to E-mail • Caller ID Support • Call Transfer • Call Recording • Do Not Disturb • Call Waiting • Call History / Call Detail Records • Call Event Logging • Speed Dials • Caller Blacklisting • Call Screening 	<ul style="list-style-type: none"> • Open Standards Support • SIP • WebRTC • Softphone Support • Specialty Device Support • Door Phones • Overhead Paging • Strobe Alerts • Paging Gateways • Voice Gateways • Failover Devices • Desktop and Mobile Phone Support
Administration	User Control Panel (UCP)	
<ul style="list-style-type: none"> • Upgrade System with Granular Control • System Dashboards • Bulk Import Utilities (Trunks, Extensions, Users, DIDs) • Localization in both GUI and Sound Files for Multiple Languages • Backup and Restore Utilities • Custom Destination Administration • Web-based Config File Management When Needed • System Recording Management • GUI Controls for DNS, Network Settings, and More! 	<ul style="list-style-type: none"> • Responsive GUI (Desktop, Tablet, and Mobile Device) • WebRTC Softphone • Call History (Details and Recording Playback / Download) • Contact Management • Presence Management • Conference Room Management • Settings Management <ul style="list-style-type: none"> • Find Me / Follow Me • Call Forwarding, Call Waiting, Do Not Disturb • Call Confirmation • Voicemail <ul style="list-style-type: none"> • Visual Voicemail - Playback and Management • Notification Options • Greetings Management 	
Add-ons		
<p>The Base Platform includes a base of system enhanced features (see chart below)</p> <p>Additional functionality can be added as needed:</p> <ul style="list-style-type: none"> • Call/Contact Center Features (Enhanced Call Center Functionality) • Third Party Phone Support (for Non-Sangoma IP Phones) 		
Enhanced Features (Known as Commercial Modules in FreePBX)	PBXact Cloud Included in Base Monthly Price	PBXact Cloud Add On Bundles Third Party Phone Support

Call Recording Reports		
Class of Service		
Conference Pro		
EndPoint Manager	 with Sangoma Phones	 For use with non Sangoma Phones
Extension Routing		
Fax Pro	Not supported with PBXact Cloud	
Park Pro		
Page Pro		
Phone Apps	 with Sangoma Phones	 For use with non Sangoma Phones
SysAdmin Pro		
User Control Panel Device Management	 with Sangoma Phones	 For use with non Sangoma Phones
Voicemail Notify		
Voicemail Reports		
XMPP Pro		
CRM Link Module	