Extensions Module

THIS WIKI HAS BEEN UPDATED FOR VERSION 13 OF YOUR PBX GUI

Note
In PBX GUI software version 13 and above, fax options have moved from the Extensions module to the User Management module.

What is the Extensions Module used for?

The Extensions Module is used to set up each extension on your system. In the Extensions module, you will set up the extension number, the name of the extension, the password, voicemail settings for the extension, and other options.

Normally, each physical phone will be assigned to one extension. If you have a phone that has more than one "line" button, you would normally make each line button register to the same extension number, and then use the line buttons to manage multiple calls to and from the same line. However, you could also create two or more extensions and assign each extension to a different line button.

How is the Extensions Module related to the other Modules?

The Extensions Module works together with any module that can route a phone call, including the Inbound Routes Module, the Ring Groups Module, the Queues Module, and the Paging Module. The Extensions Module also works together with the Follow Me Module, because each extension can have its own Follow Me options.

The Extensions Module is also related to the Advanced Settings Module. In the Device Settings section of the Advanced Settings Module, you can change a number of the default settings that will apply when you create a new extension. In addition, the Advanced Settings Module can be used to enable Device and User Mode. When Device and User Mode is enabled, the Extensions Module will disappear and be replaced with two separate modules called "Devices" and "Users."

The Extensions Module is related to the User Management Module. In the User Management Module, a user may have a "primary linked extension."

How Do I Get to the Extensions Module?

- From the top menu click Applications
- In the drop down click Extensions

How Do I Use the Extensions Module?

- Extensions - Editing or Deleting
- Extensions Module - DAHDI Extension
- Extensions Module - IAX2 Extension
- Extensions Module - Other (Custom) Extension
- Extensions Module - PJSIP Extension
- Extensions Module - SIP Extension
- Extensions Module - Virtual Extension