

Port your number out of Google Voice

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We provide this tutorial for users who are currently using Google Voice with FreePBX/Asterisk and want to move an existing Google Voice number to a fully supported SIP Trunking service. Porting a Google Voice number to SIPStation is easy as long as you follow the instructions below to unlock your number.

Your Google Voice number is automatically locked to prevent it from being ported out without your consent. Before you can port your Google Voice number to another service provider, you must first unlock the number.

Google charges a one-time fee to port your number away from Google Voice. For users who ported their mobile numbers into Google Voice, the fee is waived.

To unlock your number simply:

1. Go to www.google.com/voice/unlock and sign into your Google Voice account.
2. If you only have one Google Voice number, click **Unlock my number** underneath your Google Voice number. If you have more than one number, select the number you wish to port from the drop-down menu, and then click **Unlock my number**.
3. Click **Continue** to confirm that you wish to unlock your number.
4. Sign into Google Wallet to complete your port-out process.

Once you're done, your Google Voice number is ready to be ported out.

You can then initiate the port with your new service provider. Use your Google Voice number as your account number when filling out the paperwork.

If you've changed your mind about porting your number, you can re-lock your number by following these steps:

1. Go to www.google.com/voice/unlock and sign into your Google Voice account.
2. Click **Relock my number** underneath your Google Voice number.
3. Click **Continue** to confirm that you wish to relock your number.

You can always unlock your number again after re-locking it (you will not have to pay the \$3 fee twice). However, the re-lock option will not be available if Google Voice has received a port out request from an external carrier (e.g. if you begin the port-out process with SIPStation, re-locking your number will not stop the process).

Please let us know your number is coming from Google Voice.

When you create a port request ticket, please mention that your number is a Google Voice number. This will prevent us from asking you for a (non-existent) bill copy. Also, if we know ahead of time that the number is from Google Voice, we can process your order very quickly and obtain a port date that is only 1-3 days out instead of the usual 7-30 days.