

# Voicemail Notify

## Voicemail Notify

THIS WIKI HAS BEEN UPDATED FOR VERSION 13 OF YOUR PBX GUI

Commercial Module



Voicemail Notify (also known as "VM Notify") lets you configure a voicemail notification to monitor a mailbox for new messages. When a caller leaves a message in that voicemail box, the system will call the recipients you have listed until one of them accepts responsibility for the message. The system will simultaneously call all the numbers listed in the first priority level. Then, if no one accepts the message, the system will call all the numbers in the next priority level, and so forth, until it runs out of priorities to call. It will then retry the entire list if it is configured to do so.

You can optionally configure the system to notify you via e-mail when a voicemail notification is complete. You can customize the e-mail's subject and body, and choose whether to attach the voicemail sound file to the e-mail.

### New Voicemail Notification

**Select a Mailbox** [?](#)

**Enabled** [?](#)  Yes  No

**Recipients** [?](#)

**Outbound CID Mode** [?](#)  Default  Fixed  Mailbox  Force Mailbox

**Fixed Caller ID** [?](#)

**Caller ID Name** [?](#)

**Initial Greeting** [?](#)

**Instructions** [?](#)

**Retry Count** [?](#)

**Retry Delay** [?](#)

**Priority Delay** [?](#)

Email From ?

vmnotify@example.com

Email Success ?

johndoe@example.com

A comma-separated list of email addresses to notify when a notification is accepted successfully.

Email Fail ?

johndoe@example.com

Email Attach ?

Yes  No

Email Subject ?

{{STATUS}} voicemail notification from {{MAILBOX}} --- [{{ID}}]

Email Body ?

A new voicemail notification was sent from mailbox {{MAILBOX}} on {{TIME}}.

-----  
Notification Details:  
-----

Status: {{STATUS}}  
Message CID: {{CALLERID}}  
Length: {{LENGTH}} seconds  
Accepted By: {{ACCEPTEDBY}}  
Notification ID: {{ID}}  
Number Retries: {{RETRY}}  
Final Priority: {{PRIORITY}}

-----  
Notification Log:  
-----

{{LOG}}

- Voicemail Notify-Admin Guide
- Voicemail Notify-FAQ