

Telephony Cards with Asterisk- Troubleshooting

General Troubleshooting steps for both PRI and Analog

- Adjust DAHDI Chunk Size for Asterisk PBX
- Capture a Line trace
- Configure for both Sangoma and Digium cards in same server
- DTMF
- Echo Issues
- Test if Hardware Echo Cancellation is Working

PRI

- PRI- Audio/Noise Issues
- PRI-Inbound CallerID Missing
- PRI- Inbound Calls fail
- PRI-Outbound CallerID Missing
- PRI-Outbound Calls fail
- PRI-Overruns & Performance Issues
- PRI-PRI Bouncing UP and Down
- PRI- PRI Down

Analog

- Analog- Audio Issues
- Analog- Enable DTMF Caller ID
- Analog- Hangup Detection Issues
- Analog- Inbound Caller ID Missing
- Analog- inbound-calling-issue
- Analog- No dial tone when lifting analog phone off-hook
- Analog- Outbound Calling Issue