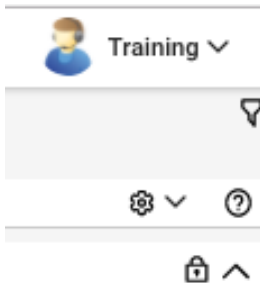


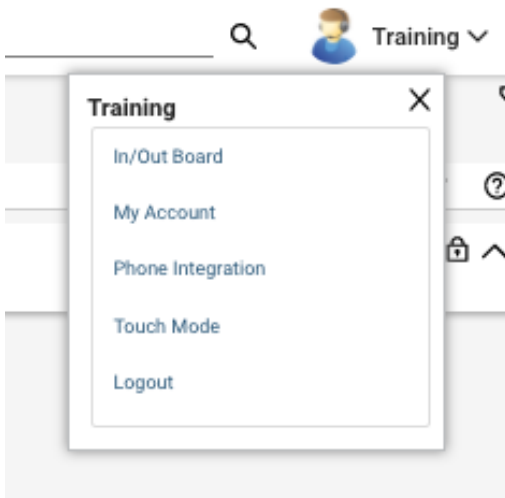
Setup for Connectwise

API Setup

Log in to your CRM then click the icon in the top right corner. It is recommended you create an API user rather than using an individuals account.



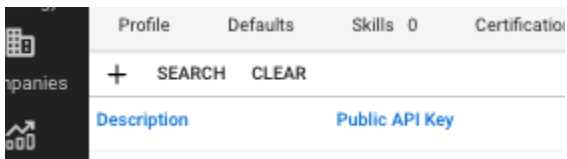
In the menu that opens click "My Account"



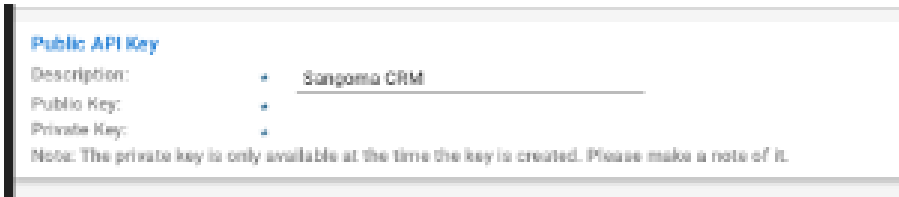
A new window will pop up. Click on "API Keys"



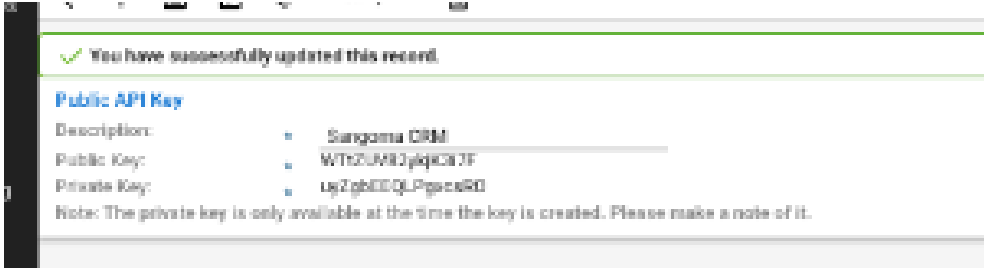
In the page that opens click on the + sign.



In the Description put anything you wish and click the save icon.



Copy down the information generated you will need this for the module.



Module Setup

In the Admin page click "Settings" > "CRM Settings"

For CRM Type choose Connectwise and click submit.

CRM Setup

CRM Type	Connectwise
PBX URL	
company	ACME_cj
Public Key	WTrZUV82yjk317F
Private Key	uyZgbEEQLPgxcSRO
Server	North America

- In the Settings menu fill out the appropriate settings.
- Company is what you use when you log in through the web.
- Public and Private Key's are the keys you got during the API setup.
- Pick the appropriate server closest to you

Click "Submit"

CONFIGURATION

The connectwise API does not return an appropriate error if you choose the wrong server. If your user cache doesn't update check your server.

Self Hosted/Custom URL

You can set a custom URL for self hosted instances by going to Advanced Settings and looking for "Custom CRM url".