

# Set CallerID User Guide

THIS WIKI HAS BEEN UPDATED FOR VERSION 13 OF YOUR PBX GUI

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## Overview

The Set CallerID module is a simple and effective way to manipulate caller ID (CID) within the call flow to help identify who is calling, use the proper greeting for a caller, give priority, or even handle calls from multiple companies. The module allows you to change the caller ID of a call and then continue on to the desired destination.

## Logging In

- From the top menu click **Applications**
- In the drop down click **Set CallerID**

## Creating a Set CallerID Instance

Click the **Add** button.

### Set CID

List CIDs

[What is Set CID?](#)

[+ Add](#) [X Delete](#)  ☰ ☰

ID	Description	Actions
No matching records found		

Fill out the four elements of the form:

### Add CID

**Description** [?](#)

**CallerID Name** [?](#)

**CallerID Number** [?](#)

**Destination** [?](#)

## Description

Enter a descriptive name for this CallerID Instance to help you identify its purpose. Example: "Sales CID"

## CallerID Name

The caller ID name will be changed to this. If you are appending to the current caller ID name, don't forget to include the appropriate variables. If you leave this box blank, the caller ID name will be blank. Default caller ID name variable: `#{CALLERID(name)}` See the "Working With Variables" section below.

## CallerID Number

The caller ID number will be changed to this. If you are appending to the current caller ID number, don't forget to include the appropriate variables. If you leave this box blank, the caller ID number will be blank. Default caller ID number variable: `#{CALLERID(num)}` See the "Working With Variables" section below.

## Destination

Choose the target destination to continue the call. The call will flow to this destination with the new CallerID Name and Number set.

## Save

Click the **Submit** button and then click the **Apply Config** button to save the changes.

## Working With Variables

Note: This uses Asterisk variables which can be modified in the same manner as if you were writing a dial plan.

Modifiers:

Example	Description
<code>#{VARIABLE:n}</code>	Skip <b>n</b> characters
<code>#{VARIABLE:-n}</code>	Only grab last <b>n</b> characters
<code>#{VARIABLE:s:n}</code>	Starting at character <b>s</b> grab <b>n</b> characters

Examples:

Description	Variable	Input	Output
Strip + From a phone number	<code>#{CALLERID(num):1}</code>	+4805551212	4805551212
Add a 1 to the phone number	<code>1#{CALLERID(num)}</code>	4805551212	14805551212
Replace caller name with account code (assuming account code is set to 12345)	<code>#{CDR(accountcode)}</code>	John Smith	12345